

Company-Specific Do-Not-Call Request Requirements

JURISDICTION	Does the jurisdiction have a separate company-specific DNC list requirement?	How long must a company-specific DNC request must be honored?	Are there any requirements for removing a telephone number from a company-specific DNC list?	Does the law/rule specify whether one must refrain from calling the TELEPHONE NUMBER or PERSON after receiving a company-specific DNC request?
Federal (FTC)	Yes ¹	Five years ²	Disconnection and re-assignment of telephone number	<p>Person</p> <p>It is an abusive telemarketing act or practice and a violation of this Rule for a telemarketer to engage in, or for a seller to cause a telemarketer to engage in, the following conduct...initiating any outbound telephone call to a person when...that person previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the seller whose goods or services are being offered..." 16 C.F.R. 310.4(b)(1)(iii)(A).</p>
Federal (FCC)	Yes ¹	Five years	Disconnection and re-assignment of telephone number	<p>Person</p> <p>"No person or entity shall initiate any call for telemarketing purposes to a residential telephone subscriber unless such person or entity has instituted procedures for maintaining a list of persons who request not to receive telemarketing calls made by or on behalf of that person or entity." 47 C.F.R. 64.1200(d).</p>
Alabama	No	N/A	N/A	N/A
Alaska	Yes	No expiration	The law/rule is silent as to removing a	It is an unlawful practice if a person "engages in the

¹ Federal law (TSR and TCPA) acts as a floor for company-specific do-not-call requests.

² While the TSR does not specify how long company-specific do-not-call requests must be honored, the statute of limitations for FTC enforcement actions for civil penalties for violation of the TSR is five years. 28 U.S.C. § 2462.

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		specified.	telephone number from a company-specific DNC list.	telephone solicitation of a customer who has previously communicated to the telephone solicitor, or to the business enterprise or charitable organization for which the person is calling, the customer's desire not to receive telephone solicitations to that number ." Alaska Stat. § 45.50.475(a)(3)
Arizona	Yes	Ten years	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person "It is an unlawful practice pursuant to section 44-1522 for any seller or solicitor or anyone acting on their behalf who conducts a telephone solicitation in this state to do any of the following: . . . initiate an outbound telephone call to a person if that person has previously stated a desire not to receive outbound telephone calls made by or on behalf of the seller whose goods or services are being offered. A seller or solicitor is not liable under this paragraph or paragraph 3 if all of the following apply: . . . (c) The seller or the solicitor acting on behalf of the seller establishes and maintains a no call list comprised of all persons who request not to be contacted and keeps all do not call requests for at least ten years. Ariz. Stat. § 44-1278(B)(2).
Arkansas	No	N/A	N/A	N/A
California	No	N/A	N/A	N/A
Colorado	No	N/A	N/A	N/A

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Connecticut	No	N/A	N/A	N/A
Delaware	Yes	Ten years	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person “It is a prohibited telemarketing act to: [w]ilfully [sic] call or contact any customer by telephone for any purpose connected with or related to the sale or advertising of merchandise for 10 years after having been directed, orally or in writing, by the customer or any person acting on behalf of the customer with said customer's authorization, to cease and desist from said calls or contacts.” 6 Del. C. § 2507A(a)(3).
District of Columbia	Yes	N/A	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	“It is an abusive telemarketing act or practice and violation of this subtitle for a seller or telephone solicitor to engage in the following conduct: . . . initiate a telephone solicitation call to a consumer after the same consumer has expressly stated that he or she does not wish to receive solicitation calls from that seller.” D.C. Code § 22-3226.08(2).
Florida	No	N/A	N/A	N/A
Georgia	No	N/A	N/A	N/A
Hawaii	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person “It is an abusive telemarketing act or practice to: [i]nitiate an outbound telephone call to a consumer , when the person has stated previously that the

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				consumer does not wish to receive telephone calls from that seller or telephone solicitor..." H.R.S. § 481P-3(7).
Idaho	No	N/A	N/A	N/A
Illinois	Yes	No expiration specified	<p>The law/rule is silent as to removing a telephone number from a company-specific DNC list.</p> <p>The statute does indicate that compliance with Section 310.4(b) of the Federal Trade Commission's Telemarketing Sales Rule shall constitute compliance with the statute. 815 ILCS 413/15(b)(3).</p>	<p>Person</p> <p>"If the person called requests to be taken off the contact list of the business or organization, the operator must refrain from calling that person again and take all steps necessary to have that person's name and telephone number removed from the contact records of the business or organization so that the person will not be contacted again by the business or organization." 815 ILCS 413/15(b)(3).</p>
Indiana	No	N/A	N/A	N/A
Iowa	No	N/A	N/A	N/A
Kansas	No	N/A	N/A	N/A
Kentucky	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	<p>Person</p> <p>"It is a prohibited act to engage in the following conduct: [i]nitiating a telephone solicitation call to a</p>

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				<p>person, when that person has stated previously that he or she does not wish to receive solicitation calls from that seller.” KRS § 367.46955(14).</p>
Louisiana	No	N/A	N/A	N/A
Maine	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	<p>Person</p> <p>“A person or entity may not initiate a solicitation call to a residential telephone subscriber in this State who has notified that person or entity, pursuant to Federal Communications Commission Regulations, 47 Code of Federal Regulations, Part 64, Section 64.1200, Paragraph e, as in effect on January 1, 1995, of the subscriber's wish not to receive solicitation calls made by or on behalf of that person or entity.” 10 M.R.S. § 1499(1).</p>
Maryland	No	N/A	N/A	N/A
Massachusetts	No	N/A	N/A	N/A
Michigan	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	<p>Person</p> <p>“It is an unfair or deceptive act or practice to: [m]ake a telephone solicitation to a consumer in this state who has requested that he or she not receive calls from the organization or other person on whose behalf the telephone solicitation is made.” M.C.L. § 445.111c(1)(g).</p>

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Minnesota	No	N/A	N/A	N/A
Mississippi	No	N/A	N/A	N/A
Missouri	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person "It is an unlawful act or practice to: [k]nowingly and willfully initiate a telemarketing call to a consumer , or transfer or make available to others for telemarketing purposes a consumer's telephone number when that consumer has stated previously that he or she does not wish to receive solicitation calls by or on behalf of the seller unless such request has been rescinded." § 407.1076(4) R.S.Mo.
Montana	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person "Initiate a telemarketing call to a person who has stated previously, in compliance with 16 CFR 310 and 47 CFR 64.1200, that the person does not wish to receive solicitation calls from that seller or telemarketer..." Mont. Code Ann., § 30-14-1412(1)(c).
Nebraska	No	N/A	N/A	N/A
Nevada	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number "Before a telephone solicitor may make or cause

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				another person to make an unsolicited telephone call for the sale of goods or services based on a preexisting business relationship, the telephone solicitor must establish and maintain an internal do-not-call registry that complies with federal and state laws and regulations. The internal do-not-call registry must include, without limitation, a list of the telephone numbers of any person who has requested that the telephone solicitor not make or cause another person to make an unsolicited telephone call for the sale of goods or services to a telephone number of the person making the request." NRS § 228.600(2)(a).
New Hampshire	No	N/A	N/A	N/A
New Jersey	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person "A telemarketer that receives a request from an existing customer not to receive telemarketing sales calls shall remove the customer from its calling list and take other necessary affirmative steps to cease telemarketing sales calls to the customer within 30 days of the customer's request." N.J.A.C. § 13:45D-3.9(b).
New Mexico	No	N/A	N/A	N/A
New York	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person "It shall be unlawful for any telemarketer to initiate a

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				telemarketing call to a person , when that person has stated previously that he or she does not wish to receive solicitation calls from that telemarketer.” NY CLS Gen. Bus. § 399-pp(7)(c).
North Carolina	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number “No telephone solicitor shall make a telephone solicitation to a telephone subscriber’s telephone number if the telephone subscriber previously has communicated to the telephone solicitor a desire to receive no further telephone solicitations from the telephone solicitor to that number.” N.C. Gen. Stat. § 75-102(b).
North Dakota	No	N/A	N/A	N/A
Ohio	No	N/A	N/A	N/A
Oklahoma	No	N/A	N/A	N/A
Oregon	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number “A person engages in an unlawful practice if, during a telephone solicitation, the called party states a desire not to be called again and the person making the telephone solicitation makes a subsequent telephone solicitation of the called party at that number .” ORS § 646.563.

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Pennsylvania	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person “The following acts are prohibited...[i]nitiating an outbound telephone call to a person when that person previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the seller whose goods or services are being offered.” 73 P.S. § 2245(a)(2).
Puerto Rico	Yes	No expiration specified.	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person “It shall be considered abusive and prohibited practice in telemarketing when any salesperson or telephone solicitor incurs in the following behaviors ... Initiates a telephone solicitation with a person when it has been reiterated previously that telephone solicitation calls from that specific salesperson are not wanted.” 10 L.P.R.A. § 4033
Rhode Island	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number “No salesperson or telephonic seller shall make or cause to be made any unsolicited telephonic sales calls to any residential, mobile or telephonic paging device telephone number unless the salesperson or telephonic seller has instituted procedures for maintaining a list of persons who do not wish to receive telephonic sales calls made by or on behalf of that person, in compliance with 47 CFR 64 or 16 CFR 310.” R.I. Gen. Laws § 5-61-3.5.
South Carolina	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	No indication “If requested by that person, the telemarketer

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				must...remove the called party's name and telephone number from in-house calling lists if the called party asks the solicitor, whether verbally or in writing, not to call again." S.C. Code Ann. § 16-17-445(B)(5).
South Dakota	No	N/A	N/A	N/A
Tennessee	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number "No telephone solicitor shall make or cause to be made any unsolicited telephonic sales call to any residential, mobile or telephonic paging device telephone number unless such person or entity has instituted procedures for maintaining a list of persons who do not wish to receive telephone solicitations made by or on behalf of that person or entity, in compliance with 47 CFR 64 or 16 CFR 310." Tenn. Code Ann. § 47-18-1526(b).
Texas	No	N/A	N/A	N/A
Utah	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Person "A telephone solicitor may not make or cause to be made a telephone solicitation to a person who has informed the telephone solicitor, either in writing or orally, that the person does not wish to receive a telephone call from the telephone solicitor." Utah Code § 13-25a-107.2.

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Vermont	Yes	Five years	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number “No person shall make any telephone call to a telephone number in Vermont which violates the Federal Trade Commission’s do not call rule, 16 C.F.R. subdivision 310.4(b)(1)(iii), or the Federal Trade Commission’s do not call rule, 47 C.F.R. subdivision 64.1200(c)(2) and subsection (d), as amended from time to time.” 9 V.S.A. § 2464a(b)(2).
Virginia	Yes	Ten years	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	Telephone number “No telephone solicitor shall initiate, or cause to be initiated, a telephone solicitation call to a telephone number when a person at such telephone number previously has stated that he does not wish to receive a telephone solicitation call made by or on behalf of the person on whose behalf the telephone solicitation call is being made. Any such request not to receive telephone solicitation calls shall be honored for at least 10 years from the time the request is made.” Va. Code Ann. § 59.1-514(A).
Washington	Yes	One year	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	No indication “If at any time during the telephone contact, the purchaser states or indicates that he or she does not wish to be called again by the commercial telephone solicitor or wants to have his or her name and individual telephone number removed from the telephone lists used by the commercial telephone solicitor...[t]he commercial telephone solicitor shall

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	Yes	No expiration specified	The law/rule is silent as to removing a telephone number from a company-specific DNC list.	<p>No indication</p> <p>A telephone solicitor or employee or contractor of a telephone solicitor that makes a telephone solicitation to a <i>nonresidential</i> customer shall, upon the request of the <i>nonresidential</i> customer, provide the mailing address for notifying the telephone solicitor that the <i>nonresidential</i> customer does not wish to receive telephone solicitations. (<i>Emphasis added</i>) Wis. Stat. § 100.52(4)(c).</p>
Wyoming	No	N/A	N/A	N/A