

**SUMMARY OF ESTABLISHED BUSINESS RELATIONSHIP EXEMPTIONS APPLICABLE TO FEDERAL AND STATE
“DO-NOT-CALL” LIST REQUIREMENTS^{1 2}**

Exemption from Federal and State “Do-not-call” List Requirements Applies if Inquiry by Consumer within 3 Months of Call or Purchase by Consumer within 18 Months of Call	Exemption from State “Do-not-call” List Applies if Inquiry by Consumer within 1 Month of Call or Purchase by Consumer within 18 Months of Call	Exemption from State “Do-not-call” List Applies if Purchase by Consumer within 18 Months of Call⁴	Exemption from State “Do-not-call” List Applies if Inquiry or Purchase by Consumer within 12 Months of Call	Exemption from State “Do-not-call” List Applies if Purchase by Consumer within 12 Months of Call⁴	Exemption from State “Do-not-call” List Applies if Inquiry or Purchase by Consumer within 6 Months of Call	Exemption from State “Do-not-call” List Applies only if Current Client –Purchase by Consumer Required⁴	No Established Business Relationship Exemption
Federal	California	Alaska ³	New Mexico	Michigan	Louisiana	New Jersey ⁵	Indiana
Alabama	Colorado	Arkansas ³	Pennsylvania		Mississippi	Wisconsin	
Arizona	Illinois	Kentucky	Tennessee		Missouri		
Connecticut		Nevada	Texas		Montana		
Florida		North Dakota					
Georgia		Oregon					

¹ Calls made with the express consent of the consumer are exempt from all federal and state “do-not-call” list requirements. See 47 C.F.R. § 64.1200(f)(9)(i); 16 C.F.R. § 310.4(b)(1)(iii)(b).

² A company specific “do-not-call” request terminates any established business relationship pursuant to this chart.

³ These states are less restrictive than the federal law, i.e. provide a greater amount of time. Federal law constitutes a “floor” in these states.

⁴ These states do not provide an exemption for inquiries, i.e. a past purchase or financial transaction is required for the exemption to apply.

⁵ New Jersey exempts calls to provide “continuing services” and calls to consumers who currently are obligated to make payments to the caller or who have engaged in a written contract with the caller.

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This chart is not to be used as a substitute for legal counsel.

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Idaho							
Kansas ³							
Maine							
Massachusetts ³							
Minnesota							
New Hampshire							
New York							
North Carolina							
Ohio							
Oklahoma ³							
South Dakota							
Utah							
Vermont							
Virginia							
Wyoming							

*The following states do not have “do-not-call” lists: Delaware, District of Columbia, Hawaii, Iowa, Maryland, Nebraska, Rhode Island, South Carolina, Washington, and West Virginia.